



ELITE PRO COURIER SERVICES
versatile • reliable • efficient

**MEDICAL & REGULATED
COURIER SERVICES PROVIDER**

**111 Stow Avenue, Suite 200
Cuyahoga Falls, Ohio 44221
833-969-3727
info@eliteprocourierservices.com**

CAPABILITY STATEMENT

Dr. Charles Woolfork Sr.
Founder / CEO

EXECUTIVE SUMMARY

Elite Pro Courier Services, LLC is a medical and regulated courier provider specializing in prompt, compliant, and professional delivery solutions for healthcare organizations, pharmacies, financial institutions, legal offices, government clients, and logistics partners. Our operations support time-sensitive, regulated, confidential, and mission-critical deliveries with proven experience, certified readiness, and scalable capacity.

COMPANY QUALIFICATIONS

✓ HIPAA training	✓ Bloodborne Pathogens (BBP)	✓ HAZMAT training
✓ OSHA 10-hour	✓ TWIC credential	✓ TSA credential

SCOPE OF SERVICES

MEDICAL & HEALTHCARE • Medical and pharmaceutical delivery • Prescription delivery - STAT, same-day, scheduled • Specimen transport - blood, urine, regulated materials • Organ transport with chain-of-custody • Dedicated healthcare routes	SECURED & SPECIALIZED SERVICES • Bank mail and secure interoffice routes • Legal and confidential document delivery • Secure bulk company mail to and from USPS • Airport and port courier services • Contract, overflow, emergency, regional and OTR support
--	--

FLEET & CAPACITY

LATE-MODEL CARS & SUVs Priority and small-format deliveries	VANS & CARGO VANS Route, mail, medical and freight capacity	BOX TRUCKS Large-format and higher-weight delivery
---	---	--

PERFORMANCE, ACCOUNTABILITY & PARTNERSHIP

PAST PERFORMANCE

Healthcare and logistics: CVS, Walgreens, Finney, BrightEdge, MedCare, DHL, SDSrx, Medzoomer, MDS, USPack, and Script.

Secure critical mail: KeyBank, Huntington Bank, USPS, and additional clients.

EPCS maintains a record of on-time, satisfactory delivery performance.

QUALITY ASSURANCE & RISK MANAGEMENT

- Chain-of-custody documentation
- Proof-of-delivery tracking
- Trained, professional drivers
- Compliance audits and continuous training
- Clear communication and escalation protocols

PRICING & ENGAGEMENT MODEL

PER-DELIVERY

On-demand and scheduled delivery

ROUTED SERVICE

Recurring and dedicated routes

CONTRACT-BASED

Customized operating agreements

EMERGENCY / STAT

Priority response by arrangement

CREDENTIALS, CERTIFICATIONS & MEMBERSHIPS



LET US GET **YOUR** CRITICAL DELIVERY ON THE ROAD!

REQUEST SERVICE OR DISCUSS A ROUTE

833-969-3727 | info@eliteprocourierservices.com | eliteprocourierservices.com

Capability information should be customized for solicitation or contract requirements. Third-party certification and membership marks remain the property of their respective organizations.